

DENIED OR UNRESOLVED CASES

If you have been the subject of a Point of Sale Firearms Program background check and the result was denied or unresolved, you may request a reason for your status by completing the [Request for Information Regarding Your Deny or Unresolved status](#) form. This form is also available through your Federal Firearms Licensed dealer (FFL).

This request for information must be received in writing.

Mail:

Department of Public Safety
General Services Division
Nevada Point of Sale Firearms Program
333 West Nye Lane, Suite 100
Carson City, NV 89706

Or fax:

(775) 687-3419

We are unable to accept these requests via email.

Please include your state transaction number (STN) and NICS Transaction Number (NTN) which your FFL will provide to you, as well as your current mailing address.

If you were the subject of a **private party background check**, please place the private party background check number provided to the potential transferor in place of the STN on this form.

A response will be mailed via the United States Postal Service to the address provided within five (5) business days of receipt of your request. We are unable to fax or email responses. Please allow time for the mail delivery before calling or sending an additional request as the mail is routed through the State of Nevada mailroom.

If you were the subject of a Point of Sale Firearms Program background check and after a three business day delay your transaction was a **proceed**, the Point of Sale Firearms Program will be unable to provide the specific information that caused your delay, by federal law all information pertaining to a proceeded background check must be destroyed within 24 hours of the decision.

After you have received our letter to you explaining your status, you may at that time call and speak with your case researcher regarding any future steps that can be taken. **If you are local to our Carson City office, be aware visitation is by appointment only so please call (775) 684-6200 before traveling to our location.**

In cases of identity theft there is a process to follow. This process will be explained within your letter. If you have additional questions your researcher will be able to help with this process.

****If you do not agree with your denial decision you can appeal it with the FBI NICS Section by following this link: [FBI's Website Appealing Firearm Transfer Denial](#)**

****Please be advised the FBI NICS Section appeals department is unable to process appeals for Unresolved cases. This information only pertains to denied cases.**